

How to exercise your right of withdrawal?

Right of withdrawal

You have the right to withdraw from this contract within 14 days without giving any reason. The withdrawal period will expire after 14 days from the day on which you acquire, or a third party other than the carrier and indicated by you acquires, physical possession of the goods, or the last good, in case it concerns one order for multiple goods which are delivered separately.

To exercise the right of withdrawal, you must inform us of your decision to withdraw from the relevant contract by an unequivocal statement. You may do so by sending us an email to customerservice@syou.com. We will communicate to you an acknowledgement of receipt of your message by e-mail without delay. You may also inform us of your decision to withdraw by another unequivocal statement (e.g. a letter sent by regular mail) via the Customer Service of ISEEYOU B.V. (SYOU) Schillingweg 50, 2153PL Nieuw-Vennep, the Netherlands. For this you may use the withdrawal form you find below, but it is not obligatory. To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

Effects of withdrawal

If you withdraw from this contract, we shall reimburse to you all payments received from you, including the costs of delivery (with the exception of the supplementary costs resulting from your choice of a type of delivery other than the least expensive type of standard delivery offered by us), without undue delay and in any event not later than 14 days from the day on which we are informed about your decision to withdraw from this contract. We will carry out such reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement. We may withhold reimbursement until we have received the goods back or you have supplied evidence of having sent back the goods, whichever is the earliest.

You shall send back the goods or hand them over to us, without undue delay and in any event not later than 14 days from the day on which you communicate your withdrawal from this contract to us. The deadline is met if you send back the goods before the period of 14 days has expired. You will have to bear the direct cost of returning the goods.

During the withdrawal period you should take reasonable care of the good whilst it is in your possession. We reserve the right to retain an indemnity from the price of the good that is returned if, during the withdrawal period, the good has been damaged or has been used beyond what is necessary for your verification of such good.

Right of withdrawal form

(Complete and return this form only if you wish to withdraw from the contract)

To:

ISEEYOU B.V. (SYOU)
Schillingweg 50
2153PL Nieuw-Vennep
The Netherlands

OR

customerservice@syoud.com

I hereby give notice that I withdraw from my contract of sale of the following goods:

Ordered on*/received on* date: _____

Name of consumer: _____

Address of consumer: _____

Date: _____

Signature of consumer: _____

[SIGNATURE IS ONLY NEEDED IF SENT BY REGULAR MAIL].

* Delete as appropriate.